

## EXCEEDING YOUR EXPECTATIONS

### *Exceeding your expectations*

The requirements of all involved, in particular those of our customers, define our actions: We are curious, open to new ideas and solutions, and strive to exceed all expectations.

Therefore we aim to:

- with our products and services, we help our customers reach their entrepreneurial targets on schedule and within their budgets. With Infotech machines the machine related production costs per component are lower compared to competing automation solutions.
- be competent and professional partners for our customers in order to face future challenges. Our technical support employees assist the customers in how to optimally use the machines during their entire life time and to guarantee herewith a high customer satisfaction.
- consciously prefer local, flexible and reliable suppliers. With these we establish long lasting, cooperative relationships, in order to continuously optimize quality, prices and delivery times.
- create a positive environment, where the personal motivation of our employees can be supported and the individual goals of our employees and the company goals can be consolidated. Every single employee is an effective part of Infotech and knows their own tasks and what is expected of them and their team.  
The perception of competences and the sense of responsibility are continuously being improved as management leads by example.
- by means of controlled growth of the company, permanent improvement of our business processes and guaranteeing team-minded employees with outstanding skills we continuously increase our efficiency and secure the long term existence of the company.
- not only economically, but also environmentally sustainably set high targets. With an efficient use of resources, by abiding to all relevant legislation and the urge to continuously improve our ecology, our ecology we contribute our part to a sustainable future.