

Automation / Robotics Support Engineer

Infotech Automation Inc.:

- 27 Siemon Company Drive, Suite 104W, Watertown, CT 06795, USA.
- We are a subsidiary of the Swiss company, Infotech AG, located in Solothurn, Switzerland.
- Infotech AG has a global presence with a partner company in Asia (Advanced Global Alliance) and our subsidiary companies in the USA and Mexico.
- We have over 200 employees (and growing!) who work at our Switzerland location and 5 employees who currently work at our Watertown, CT location.
- We specialize in providing customers with automated solutions for their custom assembly applications.
- We pride ourselves on maintaining a collaborative and creative work environment.



Your job duties:

- You will work closely with our customers providing them with support (both process and machine) and training (on-site and remote).
- You will be performing Factory Acceptance Tests (FAT) and Site Acceptance Tests (SAT) on our machines while working directly with the customer.
- You will have an opportunity to work closely with our Software Engineers so you can deepen your knowledge of SW and write your own SW applications.
- You will perform the process development, testing and optimization of customer's applications.
- You will work closely with your fellow colleagues (Project Managers, Engineers, etc.) at the company headquarters in Solothurn, Switzerland.
- You must be willing (and able) to travel approx. 35% of your time. Travel destinations will include customer sites in North America as well as factory visits to Infotech AG in Switzerland.

Your qualifications:

- You must possess a degree in engineering or an equivalent technical education (Systems Engineering, Mechanical Engineering, Electrical Engineering, Automation, Microtechnology, Mechatronics).
- You must possess strong analytical, organizational and conceptual skills (Troubleshooting Skills).
- You must be accustomed to working independently.
- You must possess the ability to think on behalf of the customer and the company, finding a balance between the two.
- You must be fluent in English. Experience speaking German is an advantage, but not required.
- You must be a US Citizen with the ability to obtain a US Passport (if you do not already have one).

What we offer to you:

- A technical challenge within a diversified field of activity – no two days are the same!
- The opportunity to be part of an open-minded, international, friendly, and motivated team.
- The opportunity to work with well-known, high-profile customers.
- The opportunity to travel both domestically and internationally.
- The opportunity to work with colleagues that come from a diverse cultural background.
- Comprehensive training at our factory in Switzerland as well as ongoing training in Connecticut.

Summary:

This position is tailor-made for a person that wants an exciting and challenging career in the field of Robotic Automation with plenty of opportunities for advancement both here in the US and in Switzerland.

Application:

We are looking forward to receiving your application: info@us.infotech.swiss

Infotech Automation Inc.

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